



Do you have a concern about your ACT Public School?

Many concerns are resolved quickly and easily by discussing the matter directly with the school.

First speak directly to your child's teacher or talk to a member of the executive team. If you continue to be concerned please make an appointment to see your principal.

If you are not satisfied you may lodge a written complaint. The *Complaints Policy* and the *Complaints Form* are available from the policy section of the Directorate website: www.det.act.gov.au

You have the right to approach the ACT Human Rights Commission. Details are available from the Commission website: www.hrc.act.gov.au/humanrights

If you need assistance, or you would like to compliment us,

contact the ACT Education and Training Directorate's
Liaison Unit on Tel: 6205 5429 or
Email: DET.CommunityLiaison@act.gov.au